

36th Annual Conference

Wednesday, September 19th

1:00 to 2:30pm	Registration & Trade Show					
2:30 to 3:30pm	Opening Keynote: Toni Blake - "Wings of Change"					
3:45 to 5:15pm	Human School - Turning Chaos into Character E	LIHTC Program Regulations SHCM TC	NAHMA Update M OA	The Other Side of Maintenance M MA	Common Mental Health Issues in Elderly SC	
5:30 to 8:00pm	Blues & BBQ Reception/Dinner					

Thursday, September 20th

7:30 to 8:30am	Registration, Trade Show & Breakfast					
8:30 to 10:30	Property Management 101 M	Waitlist Management M	LIHTC Program Regulations Continued SHCM TC	Contract Renewal & Renewal Options OA	REAC M MA	Cultural Competence LGBTQ SC
10:45am to 12:00pm	Property Mgmt 101 Part 2 M	HUD Back to Basics HUD	Unit & Applicant Eligibility & Certification SHCM TC	HUD Update HUD	Fair Housing for Frontline Staff M MA	Housing Options for Elderly SC
12:00 to 1:00pm	Awards Luncheon					
1:15 to 3:15pm	EIV 101 HUD	Blended Program Mgmt Challenges M	Unit & Applicant Eligibility & Certification Continued SHCM TC	TRACS Submissions & Processing M OA	Maintenance Roundtable MA	Refugee Housing SC
3:30 to 5:30pm	EIV 201 HUD	Tenant Income Calculations TC	Monitoring & Reporting Compliance and Recertification, Documentation & Recordkeeping SHCM TC	Meet your CA - Open House HUD	Active Shooter E	We Can Work Together SC

FRIDAY, SEPTEMBER 21st

7:00 to 8:00am	Breakfast					
8:00 to 10:00am	Fair Housing - Role play and hands on practices E		SHCM Exam 8am-11:30am M TC \$	Enforcing the Lease M	HOME Program M OA	Ethical Issues in Healthcare for Aging and Vulnerable SC
10:15am to 12:00pm	Assets Made Easy HUD	Dealing with Difficult Residents E		PBCA Resident Complaint Process HUD OA	Maintenance TBD MA	Interactive session SC

M = Management E = Everyone \$ = Additional Charge

Certifications: SHCM MA = Maintenance TC = Tax Credit HUD = HUD program related OA = Owner/Agent Service Coordinator SC

***Schedule subject to change**