

Build Community Through Resident Engagement

Resident councils form the foundation for community engagement, leadership, and resident advocacy. Resident councils provide a platform for the resident population to engage with one another, service coordinators, property management, and community resources. This workshop will cover how to build and maintain a successful resident council, how to increase participation in Service Coordination programming through resident meetings, and how to foster a positive relationship between residents and management.

Instructors: Tsehai Teklehaimanot, RCB/LRC Program Administrator, Denver Housing Authority; Dion Reisbeck, Resident and Community Services Program Manager, Denver Housing Authority



Tsehai Teklehaimanot

Tsehai Teklehaimanot is a Program Administrator in the Resident and Community Services Department at the Denver Housing Authority. Tsehai works directly with DHA's 19 Local Resident Councils and supports the Resident Council Board. Tsehai graduated from CU Denver with a BS in Business and has worked in community leadership with the Denver Housing Authority since 2011 and specifically with resident leadership since 2015.



Dion Reisbeck

Dion Reisbeck is the Program Manager for the Resident and Community Services Department at the Denver Housing Authority. Dion has worked with low income residents of the housing authority for 20 years in a range of positions including running sports and leadership programs for youth, providing financial coaching and self-sufficiency services to low income residents of the housing authority, restructuring and implementing a highly successful resident council program at 20 sites in Denver, and now as Program Manager, supervising service coordination and resident engagement programming at DHA.