



HISTORY

Mary T. Lathrap, an author, was referred to during her time as "The Daniel Webster of Prohibition." She was an American poet and became a licensed preacher in the Methodist Episcopal Church in 1871. Additionally, she was a reformer for temperance and a suffragist, co-founding Michigan's suffrage organization in 1870. For two decades, she associated with the progressive women of Michigan, advocating for temperance, purity, and prohibition, with the white ribbon symbolizing their cause. She wrote "Judge Softly" in 1895.

JUDGE SOFTLY

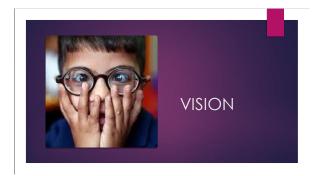
Just walk a mile in his moccasins
Before you abuse, criticize and accuse.
If just for one hour, you could find a way
To see through his eyes, instead of your own muse.

HANDS AND TOUCH



WELCOME TO HAPPY HARBOR

- ►PLACE PLASTIC GLOVES ON YOUR HANDS TO SIMULATE LOSS OF FEELING AND DEXTERITY.
- ▶FIND YOUR DRIVERS LICENSE



HAPPY HARBOR

- ▶PUT ON YOUR SPECIAL 3D GLASSES TO REPLICATE A SLIGHT LOSS OF EYESIGHT
- ►COPY YOUR LICENSE NUMBER ON PAPER
- ▶ READ THE SMALL PRINT



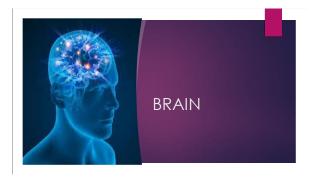
HAPPY HARBOR

- ▶PLACE THE EAR PLUG IN ONE EAR
- ►PLACE THE EAR PLUGS IN BOTH EARS TO SIMULATE BEING HARD OF HEARING
- NOW SHARE WITH YOUR NEIGHBOR ABOUT RESIGNING YOUR LEASE



HAPPY HARBOR

- ►NOW PLACE 4 BEANS IN EACH SHOE TO SIMULATE ACHES AND PAIN IN YOUR FEET
- ► WALK IN PLACE
- SHARE WITH YOUR NEIGHBOR HOW IT FEELS



EMPATHY

- ► Do you have a better understanding of a resident in your office
 - ▶when you are talking fast,
 - ▶ giving them ten forms to sign while you are explaining what the forms are
 - ► and you wonder why the resident didn't get all you said or do all you requested

WHAT DID YOU DISCOVER?

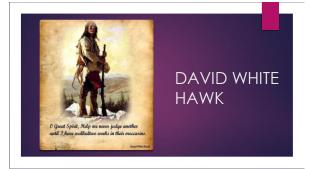
IF YOU ANSWERED YES TO THE QUESTION IN THE PREVIOUS SLIDE, THIS SESSION WAS A SUCCESS.

Challenge

Share this exercise with your entire staff to help them better understand those that you serve.

JUDGE SOFTLY

- ▶ Remember to walk a mile in his/her moccasins.
- ▶ Remember the lessons of humanity taught to you by your elders.
- ► We will be known forever by the tracks we leave In other people's lives, our kindnesses and generosity.



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Thank you for your SERVANT LEADERSHIP	
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